# CONSISTENT ZERO READINGS FLOW CHART

Are you struggling with consistent low or 0 readings with your Chlorine or Bromine?

**NO** → Sounds like you're doing great!

**YES** → Is there a strong chemical small when you lift the hot tub lid?

**YES** → You may have too much sanitiser in your water. We recommend carrying out a dilution test.

Dilution test.

Using a plastic container (ensure you do not use this container for food stuffs), fill half way with water from your RotoSpa.

Fill the rest of the container with fresh water direct from your tap. Mix the water and carry out a water test using this water.

Did you get a reading?

**NO** → Call your RotoSpa supplier for further support

**YES** → Great! Now we know the issue we can fix it. Drain 50% of your water from your RotoSpa and re-fill with fresh. Once filled carry out a water test and bring the levels back up if required.

Alternatively, sunlight will naturally reduce chlorine and bromine levels. Simply turn your spa off (save on heating costs) remove the thermal cover and allow the sunlight to burn off some of the chlorine or bromine.

**NO** → It is likely your sanitiser levels are too low to deal with the number of bacteria molecules in your spa. You will need to run your sanitiser levels to 10 ppm for the next 24 hours.

Following the instructions on your RotoSpa chemicals, bring your chlorine levels up to 10ppm. You can use shock or chlorine granules.

*Remember to pre-dissolve granules in a plastic container and allow the jets to run for 15 minutes. After 15 minutes put your RotoSpa back into Auto mode.

Test your water. Is your sanitiser reading below 6ppm?

**YES** → Repeat

**NO** → Great! Test again in 4 hrs.

If your levels drop below 6ppm during the 24 hrs, bring back up to 10ppm until the 24 hrs is up.

*Remember to test daily when not in use and twice a day when you use your RotoSpa; no less than 1.5 hours before intended use and within 30 minutes of ending your bathing session.